



Heating · Air Conditioning · Plumbing · Electrical  
 314-664-3011 · 618-271-6200  
 www.HoffmannBros.com

# Hoffmann Brothers Club Membership

## Standard Membership

\*Furnace and AC Only

\$18.49/mo.  
per system

### Standard Membership Includes:

- 2 Precision tune ups
- 10% Off HVAC Repairs
- 10% Off all other Departmental Repairs
- 5% Off all Department Installations (up to \$500)
- Service within 48 Hrs
- \$10 Off Diagnostic Fee
- 2 - 1" Filters

## Deluxe Membership

\$23.49/mo.  
per system

### Deluxe Membership Includes:

- 2 Precision tune ups
- Free Standard Humidifier Service & Pad
- 10% Off all other Departmental Repairs
- 10% Off all HVAC Installations (up to \$600)
- 5% Off all other Department Installations (up to \$500)
- Service within 24 Hrs
- \$20 Off Diagnostic Fee
- 15% Off HVAC Repairs
- 2 - 1" Filters

## Plumbing Membership

\$12.49/mo.

### Plumbing Membership Includes:

- One Plumbing Evaluation
- 15% Off Plumbing Repairs
- 10% Off all other Departmental Repairs
- 5% Off all Department Installations (up to \$500)
- Service within 48 Hrs
- Includes a Bottle of Bio-One
- \*Drain Cleaning Reminder\*
  - Annual
  - Bi-annual

## Electrical Membership

\$12.49/mo.

### Electrical Membership Includes:

- One Electrical Inspection
- 15% Off Electrical Repairs
- 10% Off all other Departmental Repairs
- 5% Off all Department Installations (up to \$500)
- Service within 48 Hrs
- \$20 Off Diagnostic Fee

## Equipment & Service Add-ons

- Additional Air Conditioner or Furnace
- Additional Heat Pump
- Additional Boiler
- Humidifier
- MERV 10 Filter
- Tankless Flush
- Generator Annual Inspection
- Generator Basic Inspection

### Monthly Add On

Per each additional piece of equipment

### QTY

### TOTAL

\$8	_____	_____
\$9	_____	_____
\$10	_____	_____
\$5	_____	_____
\$4	_____	_____
\$14.50	_____	_____
\$30	_____	_____
\$19	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Total for Add Ons: \$ \_\_\_\_\_

\* Additional charges for unique equipment and locations may apply

Paid in Full \$ \_\_\_\_\_  Monthly Payments \_\_\_\_\_ Method of Pmt: \_\_\_\_\_

Name:		Phone:		Email Address:	
Address:					<b>Office Use Only:</b> Customer #: _____
City:		State:	Zip:		
Signature:			Date:		Tech #: _____
					I agree to the Terms and Conditions on the reverse side of this Agreement: _____

Thank you for trusting Hoffmann Brothers with your heating, cooling, plumbing, electrical and indoor air quality systems. We will ensure your equipment runs at optimum efficiency and provide you with the best customer service in the industry. As a club member with Hoffmann Brothers, you will enjoy the many benefits of maintenance such as lower energy consumption, fewer repair/service calls, and peace of mind knowing you're extending the life of your heating, cooling, plumbing, and electrical equipment.

### **Terms & Conditions**

Please read these terms and conditions of use carefully before signing this membership. By signing this application, you signify your agreement to the terms listed below.

### **Hoffmann Brothers Service Club Membership**

When you open a Service Club Membership account with us, you hereby agree to pay all charges to your account in accordance with billing terms in effect at the time the charge becomes payable. Your membership is a minimum 12 month agreement that automatically renews and your credit card or checking account will be charged each month, unless you cancel the membership prior to the anniversary date. We reserve the right to increase the monthly fees only on the anniversary date. The 12 month payment obligation starts over at each anniversary date. Once renewed, if you choose to cancel, you are obligated to either pay for the services you have received at full price, or the full 12 months of the agreement.

### **Monthly Membership**

If you choose to pay your membership on a monthly basis, you will be debited monthly for the club membership out of a checking account, credit or debit card. When you join the club membership, you are agreeing to pay for a full year of payments, if you choose to cancel prior to the full year, you are responsible for the services rendered at full cost or the rest of the length of the full year. For example, if you cancel your membership after 6 months and we performed one or both maintenance visits, you are to pay for the remainder of your 6 month agreement for the services performed.

You may cancel your membership by calling us or sending us an email to clubmember@hoffmannbros.com. When you request termination, there is no refund for any unused portion of the current membership. Discounts are based on a 12 month membership, therefore, in the event that discounts were given for diagnostic fees, services rendered, or new equipment and you elect to terminate your membership prior to the 12 month minimum, you agree to reimburse Hoffmann Brothers the discount in full prior to cancellation.

Your right to service is subject to any limits established by Hoffmann Brothers or by your credit card issuer or bank. If payment cannot be charged to your credit card or the charge is returned for any reason, including chargeback, Hoffmann Brothers may suspend or terminate your membership, thereby terminating this agreement and all obligations of Hoffmann Brothers hereunder. Hoffmann Brothers has the right to send a termination invoice at that time.

### **Credit Card & Checking Information**

Hoffmann Brothers takes the issue of your privacy seriously, including the security of your credit card and bank information. We will only use your information for internal purposes and your information will not be shared with any other organization or sold for solicitation to any business.

### **Limitation of Liability**

Under no circumstances, including but not limited to, negligence, shall we be liable for any direct, indirect, incidental, special or consequential damages that result from the use of, or the inability to use, any services provided under this agreement. Applicable law may not allow the limitation or exclusion of liability or incidental or consequential damages, so the above limitation or exclusion may not apply to you. In no event shall our total liability to you for all damages, losses and causes of action (whether in contract in tort including, but not limited to negligence or otherwise) exceed the amount paid by you, if any, for your membership.

### **Heating & Cooling Club Memberships**

#### *Equipment Qualifications*

Clients with Heat Pumps, Boilers, mini splits, or Geothermal only qualify for the Deluxe Club Membership. Clients only qualify for a Standard Club Membership with a standard furnace and air conditioner.

#### *Precision Tune-Up Schedule*

We will contact you when it is time to schedule your precision tune up. We will call you, send an email reminder or letter in the mail, or do all until we reach you. We've programmed specific dates that our technicians will be in your area. This allows us to maximize our technician's day and ensure a prompt response time to your scheduling needs. If you do not schedule your tune up by the end of that heating or cooling season, your visit will expire.

### **Plumbing/Electrical Memberships**

We will contact you when it is time to schedule your annual inspection. We will call you, send an email reminder or letter in the mail, or do all until we reach you. We've programmed specific dates that our Plumbers/Electricians will be in your area. This allows us to maximize our Plumber's/Electrician's day and ensure a prompt response time to your scheduling needs. If you do not schedule your inspection by the end of that annual contract, your visit will expire.

*Initial here that you understand the terms and conditions of this agreement: \_\_\_\_\_*