



Service Club Membership Application

You have become a preferred client. Your Club Membership **guarantees** service appointments, discounts on repairs, and maintenance. You can expect our highly trained and competent service technicians to become completely familiar with your heating, cooling, and indoor air quality equipment.

EnergyStar states the #1 cause of repairs is the lack of maintenance. Regular maintenance on your equipment can save you thousands of dollars over the long haul in energy costs. In fact, as much as 25% per year! In addition, regular maintenance can extend the life of your system. **Your membership will literally pay for itself year after year.**

Your membership is transferable either to the buyer of your current home or to your new home.

Our goal is to ensure your 100% satisfaction with our services. Thank you for choosing Hoffmann Brothers.

Membership Indoor Air Quality Care

- | | |
|---|--|
| One Humidifier Service w/ Pad | <input type="checkbox"/> \$ 3.95 per month |
| One MERV 9 Through 15 Media Filter | <input type="checkbox"/> \$ 4.95 per month |
| One EAC Cleaning & Inspection
(EAC C&I performed twice a year) | <input type="checkbox"/> \$ 5.95 per month |
| Germicidal Light Replacement | <input type="checkbox"/> \$ 8.95 per month |
| One Healthy Climate MERV 16 | <input type="checkbox"/> \$12.95 per month |
| One HEPA Filter Replacement | <input type="checkbox"/> \$13.95 per month |
| One PureAir Maintenance Pak
(Replaced Every Two Years – Filter Every Year) | <input type="checkbox"/> \$16.95 per month |

Premium Club Membership*

\$27.49 per month Check Here

As a Premium Club Member, You'll Receive:

- **GUARANTEED** service appointment within 24 Hours
- Two Full Precision Tune-ups
- Complete UV Dye Heat Exchanger Inspection Included
- FREE Humidifier Service and Pad
- SAVE \$40.00 OFF our diagnostic fee
- SAVE 30% OFF needed repairs
- SAVE 10% OFF the installation of a NEW Heating And Cooling System (Up To \$500.00 OFF)
- SAVE 50% OFF Indoor Air Quality (IAQ) Diagnostic
- SAVE 10% OFF Hoffmann Brothers IAQ Systems

Deluxe Club Membership*

\$21.49 per month Check Here

As a Deluxe Club Member, You'll Receive:

- **GUARANTEED** service appointment within 48 Hours
- Includes Two Full Precision Tune-ups
- Includes UV Dye Heat Exchanger Inspection
- FREE Humidifier Service and Pad
- SAVE \$20.00 OFF our diagnostic fee
- SAVE 15% OFF needed repairs
- SAVE 5% OFF the installation of a NEW Heating And Cooling System (Up To \$400.00 OFF)
- SAVE 25% OFF Indoor Air Quality (IAQ) Diagnostic
- SAVE 5% OFF Hoffmann Brothers IAQ Systems

Standard Club Membership*

\$16.49 per month Check Here

As a Standard Club Member, You'll Receive:

- Service appointments ahead of Non-Club Members
- Includes Two Full Precision Tune-ups
- Includes UV Dye Heat Exchanger Inspection
- SAVE 10% OFF needed repairs

INVESTMENT OPTION 1: Automatic Credit Card Debit Monthly Investment \$ _____

I understand that the monthly fee will continue until a written notice of termination is received at the corporate office.

VISA MASTERCARD ACCT. NO. _____

DISCOVER AMEX Exp. Date: _____ Security Code: _____

INVESTMENT OPTION 2: Automatic Checking Account Transfer

I hereby authorize HOFFMANN BROTHERS Heating and Air Conditioning to draft the monthly investment of \$ _____ from my checking account # _____ Routing # _____ I have enclosed a voided check as required to initiate the draft program with my bank. Transaction will be processed either on the 15th or 30th of the month.

Name		Phone	Email Address	
Address			Office Use Only: Customer No.: _____	
City	State	Zip		
Signature		Date	Club Membership No.: _____	
			Tech No.: _____ Anniversary Date: _____	

Thank you for trusting Hoffmann Brothers with your heating, cooling, and indoor air quality systems. We will ensure your equipment runs at optimum efficiency and provide you the best customer service in the industry. You'll begin to enjoy lower energy consumption, fewer repair/service calls, and peace of mind knowing you're extending the life of your heating and cooling equipment through yearly maintenance.

TERMS AND CONDITIONS

PLEASE READ THESE TERMS AND CONDITIONS OF USE CAREFULLY BEFORE SIGNING THIS MEMBERSHIP. By signing this application, you signify your agreement to the terms listed below.

PRECISION TUNE-UP SCHEDULE

One of our service coordinators will contact you in advance to schedule the date for your precision tune-up. We ask that you please work with us in scheduling your tune-up. We've programmed specific dates our technicians will be in your area. This allows us to maximize our technicians' day and ensure a prompt response time to your scheduling needs. **Each precision tune-up includes up to two 1" pleated filters.**

CREDIT CARD AND CHECKING INFORMATION

Hoffmann Brothers takes the issue of your privacy seriously, including the security of your credit card and bank information. We will only use your information for internal purposes and your information **will not** be shared with any other organization or sold for solicitation to any business.

HOFFMANN BROTHERS SERVICE CLUB MEMBERSHIP

When you open a Service Club Membership account with us, you hereby agree to pay all charges to your account, including applicable taxes, in accordance with billing terms in effect at the time the charge becomes payable. Your membership is a minimum 12-month agreement that automatically renews and your credit card or checking account will be charged each month, unless you cancel the membership prior to the anniversary date. We reserve the right to increase the monthly fees only on the anniversary date.

You may cancel your membership by mailing a letter of cancellation to: Hoffmann Brothers, Attn: Precision Tune-Up Administrator, 1641 Tower Grove Ave, St. Louis MO 63110-2261. When you request termination, there is no refund for any unused portion of the current membership. **Discounts are based on a 12-month membership;** therefore, in the event that discounts were given for diagnostic fees, services rendered, or new equipment; and you elect to terminate your membership prior to the 12 month minimum, you agree to reimburse Hoffmann Brothers the discount in full prior to cancellation.

Your right to service is subject to any limits established by Hoffmann Brothers or by your credit card issuer or bank. If payment cannot be charged to your credit card or the charge is returned for any reason, including chargeback, Hoffmann Brothers may suspend or terminate your membership, thereby terminating this agreement and all obligations of Hoffmann Brothers hereunder.

LIMITATION OF LIABILITY

UNDER NO CIRCUMSTANCES, INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE, SHALL WE BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF, OR THE INABILITY TO USE, ANY SERVICES PROVIDED UNDER THIS AGREEMENT. APPLICABLE LAW MAY NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY OR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. IN NO EVENT SHALL OUR TOTAL LIABILITY TO YOU FOR ALL DAMAGES, LOSSES, AND CAUSES OF ACTION (WHETHER IN CONTRACT, TORT INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE OR OTHERWISE) EXCEED THE AMOUNT PAID BY YOU, IF ANY, FOR YOUR MEMBERSHIP.

Note - *

Premium Club Membership entitles you to **Hoffmann Brothers Bonu\$ Buck\$**. You'll receive a \$20.00 Bonu\$ Buck\$ Certificate each year on your membership anniversary date. Bonu\$ Buck\$ can be used towards service and/or new equipment. Bonu\$ Buck\$ can be given away to friends or family for their use with Hoffmann Brothers services and/or products. **Club Membership** entitles you to **Hoffmann Brothers Referral Dollars**. Refer Hoffmann Brothers to family, friends, or business associates. If they purchase a new heating or cooling system, or a Club Membership from Hoffmann Brothers, you'll receive \$50.00! Just make sure your referral gives us your name before their purchase.