



**Heating • Air Conditioning • Plumbing**  
**314-664-3011 • 618-271-6200**  
**www.HoffmannBros.com**

# SERVICE CLUB MEMBERSHIP APPLICATION

## Exclusive Club Membership

**\$38.49 per month**

Check Here

- Guaranteed Service within 24 Hours
- No Cost for Repairs
- Includes (2) Precision Tune Ups
- Free Humidifier Service & Pad
- Save 15% off the Installation of a Complete HVAC system (up to \$600)
- No Diagnostic Fee
- UV Dye Heat Exchanger Inspection
- No Overtime Rates
- Save 15% off Hoffmann Brother's IAQ System Installation

Each precision tune up includes up to two 1" pleated filters per hvac system.  
 Referral fee of \$60 for every member you get to join the Exclusive Club Membership  
 \*\*Repairs Not Included are: Compressor, Coil, TXV, ECM Module & Heat Exchanger Replacement\*\*  
 \* See Exclusive Club Membership limitations on reverse side

## Premium Club Membership

**\$29.49 per month**

Check Here

- Service Appointments within 24 Hours
- 30% off Repairs
- Includes (2) Precision Tune Ups
- Free Humidifier Service & Pad
- \$40 off our Diagnostic Fee
- Save 10% off the Installation of a Complete HVAC System (up to \$500)
- UV Dye Heat Exchanger Inspection
- Save 10% off Hoffmann Brother's IAQ System Installation

Each precision tune up includes up to two 1" pleated filters per hvac system.  
 Referral fee of \$45 for every member you get to join the Premium Club Membership  
 \* See Equipment Qualifications on reverse side

## Deluxe Club Membership

**\$23.49 per month**

Check Here

- Service Appointments within 48 Hours
- 15% off Repairs
- Includes (2) Precision Tune Ups
- Free Humidifier Service & Pad
- \$20 off our Diagnostic Fee
- Save 5% off the Installation of a Complete HVAC System (Up to \$400)
- UV Dye Heat Exchanger Inspection
- Save 5% off Hoffmann Brother's IAQ System Installation

Each precision tune up includes up to two 1" pleated filters per hvac system.  
 Referral fee of \$30 for every member you get to join the Deluxe Club Membership  
 \* See Equipment Qualifications on reverse side

## Standard Club Membership

**\$18.49 per month**

Check Here

- Service Appointments ahead of Non Club Members
- 10% off Repairs
- \$10 Off our Diagnostic Fee
- Includes (2) Precision Tune Ups
- UV Dye Heat Exchanger Inspection
- Save 3% off the Installation of a Complete HVAC System (up to \$300)

Each precision tune up includes up to two 1" pleated filters per hvac system.  
 Referral fee of \$15 for every member you get to join the Standard Club Membership  
 \* See Equipment Qualifications on reverse side

### Filter Add Ons:

- One MERV 9 through 15 Media Filter  \$3.95 per month
- One Healthy Climate Merv 16  \$12.95 per month
- One PureAir Maintenance Pack  \$19.95 per month
- One HEPA Filter Replacement  \$13.95 per month

### Service Add Ons:

- One Humidifier Service with Pad  \$3.95 per month
- Germicidal Light Replacement  \$8.95 per month
- One EAC Cleaning & Inspection (2x Year)  \$5.95 per month
- 40 Foot Ladder (2 Technicians)  \$9.25 per month

Equipment List

Filter Sizes

Name		Phone	Email Address	
Address				
City		State	Zip	<b>Office Use Only:</b>
Signature		Date		Customer #: _____
				Maintenance #: _____
				Tech #: _____

Terms & Conditions on Reverse Side

White- Office

Yellow - Client Copy

Rev No. 1-1-12

Thank you for trusting Hoffmann Brothers with your heating, cooling, and indoor air quality systems. We will ensure your equipment runs at optimum efficiency and provide you with the best customer service in the industry. As a club member with Hoffmann Brothers, you will enjoy the many benefits of semi-annual maintenance such as lower energy consumption, fewer repair/service calls, and peace of mind knowing you're extending the life of the heating and cooling equipment.

### Terms & Conditions

Please read these terms and conditions of use carefully before signing this membership. By signing this application, you signify your agreement to the terms listed below.

### Exclusive Club Membership Limitations

As an exclusive club member, each piece of equipment has to be less than 15 years of age. For example, if you have a 16 year old furnace and a 5 year old air conditioner, you cannot be a part of the Exclusive membership because one piece of equipment is older than 15 years. You would still be eligible for other memberships though. If you join the Exclusive Club Membership the same day you need repairs, the repairs will be discounted 50%. In order to receive free repairs, you must already be an Exclusive Club Member prior to the visit.

### Equipment Qualifications

Clients with Heat Pumps, Boilers or Geothermal only qualify for the Deluxe Club Membership or greater. Clients only qualify for a Standard Club Membership with a furnace and air conditioner. The Exclusive Club Membership does not apply to equipment that is 15 years or older.

### Precision Tune-Up Schedule

We will contact you when it is time to schedule your precision tune up. We will either call you or send you a postcard or letter in the mail or do both if we cannot reach you. We've programmed specific dates our technicians will be in your area. This allows us to maximize our technician's day and ensure a prompt response time to your scheduling needs.

### Credit Card & Checking Information

Hoffmann Brothers takes the issue of your privacy seriously, including the security of your credit card and bank information. We will only use your information for internal purposes and your information will not be shared with any other organization or sold for solicitation to any business.

### Hoffmann Brothers Service Club Membership

When you open a Service Club Membership account with us, you hereby agree to pay all charges to your account, including applicable taxes, in accordance with billing terms in effect at the time the charge becomes payable. Your membership is a minimum 12 month agreement that automatically renews and your credit card or checking account will be charged each month, unless you cancel the membership prior to the anniversary date. We reserve the right to increase the monthly fees only on the anniversary date.

You may cancel your membership by mailing a letter of cancellation to: Hoffmann Brothers, Attn: Precision Tune-Up Administrator, 1641 Tower Grove Avenue, St Louis, MO 63110. When you request termination, there is no refund for any unused portion of the current membership. Discounts are based on a 12 month membership, therefore, in the event that discounts were given for diagnostic fees, services rendered, or new equipment and you elect to terminate your membership prior to the 12 month minimum, you agree to reimburse Hoffmann Brothers the discount in full prior to cancellation.

Your right to service is subject to any limits established by Hoffmann Brothers or by your credit card issuer or bank. If payment cannot be charged to your credit card or the charge is returned for any reason, including chargeback, Hoffmann Brothers may suspend or terminate your membership, thereby terminating this agreement and all obligations of Hoffmann Brothers hereunder.

### Limitation of Liability

Under no circumstances, including but not limited to, negligence, shall we be liable for any direct, indirect, incidental, special or consequential damages that result from the use of, or the inability to use, any services provided under this agreement. Applicable law may not allow the limitation or exclusion of liability or incidental or consequential damages, so the above limitation or exclusion may not apply to you. In no event shall our total liability to you for all damages, losses and causes of action (whether in contract in tort including, but not limited to negligence or otherwise) exceed the amount paid by you, if any, for your membership.